



CIRCLE ON CAVILL FACT SHEET

SURFERS PARADISE, QLD
High-rise Residential living at its best!

Below are some helpful facts about Circle on Cavill.

Building By-laws

Our building is governed by a set of by-laws. We ask that you become familiar with and adhere to these by-laws. A copy is provided for your reference. These are also displayed in the Level 4 mail room.

Someone Parked in your Allocated Space?

Please report this to the security office for assistance. Please do not park in someone else's space. You will be granted temporary access to a free or visitor space whilst security attempts to contact the offender. If you are the owner, you may wish to consider purchasing a body corporate approved bollard to protect your parking space. Bollard application forms can be obtained from the Utilities office and must be submitted to the Body Corporate Manager.

Visitor Parking

You can obtain a visitor pass for your visitor at the security office. Visitor parking is for a maximum of 6 hours. A parking pass will be provided for access to the Commercial (Woolworths) car park. There is no visitor parking allocated within our residential car park.

Garbage Disposal

Every floor has a refuse room. In this area, a rubbish chute is located for the disposal of your rubbish. Any rubbish must be placed in a 'small' plastic rubbish bag before disposal down the chute. No bottles are to be placed down the chute, they must be separated and placed in the plastic container located on the floor or the 10c Tom bins provided outside the carpark lift foyers. Large or heavy items must be disposed of at your own expense there are no facilities onsite to remove such items (white goods, furniture and the like). Large and general CARDBOARD ONLY can be taken down to the P2 loading dock blue Visy bin for disposal.

Bicycle Storage

Should you wish to utilize the building's bike storage area on P3, you must register your bike at the security office. Spaces are limited. There is also a designated area on P2 for bikes besides these two areas Bicycles cannot be stored on any other location within the car park.

Basement General Storage

Basement storage cages were allocated by the developer to a small number of apartments. Unfortunately, unless your apartment was allocated a storage area, there are no available basement storage options at this time.

Residents Lounge

The lounge on Level 55 is a quiet area. No bookings are permitted. You have access to this area between the hours of 9am and 8pm daily. You must adhere to the rules as displayed upon entry to the lounge.

Cinema

The cinema is located on Level 4 and can be booked via the caretaker's desk located at the main reception area on Level L of the South Tower. A refundable bond may be held against your booking until an inspection is conducted after your departure.

Pools, Gym, Sauna and Steam Rooms

These facilities are open daily from 6am to 10pm. Please ensure a gym towel is taken to the gym. Kindly dry off after using the pool and before entering the lifts to avoid water pooling on the floor tiles.

Mail Room

The mail room is located on Level 4. The mailing address is: Your Unit number/9 Ferny Avenue, Surfers Paradise QLD AUSTRALIA 4217.

Commercial Precinct

The commercial area (Woolworths, shops and dining areas) is a separate entity. The Circle on Cavill Body Corporate (residential towers) do not operate or oversee this area.

Intercom Access

Should you wish to allow a person access to your level using the external building intercoms located upon entry to the building, the steps are as follows:

1. Visitor – enter the 4-digit apartment number, then press the bell icon.
2. Occupant - answer the call on your internal apartment intercom, then press the Key button. This will allow your visitor to enter the premises
3. Visitor – enter the building, then press the floor number inside the lift.

Ordering a new or replacement FOB

An owner or agent can order a new or replacement fob from the security office. A service fee applies.

Apartment Door Keys or Onity Cards (Master System only)

An owner or agent can order new or replacement keys by contacting the caretaker via the reception desk located at the main reception area on Level L of the South Tower. A service fee applies.

Registered Animals

Pets must be registered and approved by the Body Corporate. Application forms can be obtained from the Utilities office and must be submitted to the Body Corporate Manager. No pet is permitted on Levels 3 or 4 of the building or within any other building recreational facility such as the level 55 lounge and sunset terrace or zen garden/herb garden.

Lot Improvements

Lot improvements or renovations must be approved by the Body Corporate before commencement. Please contact the Body Corporate Manager for more information.

The Apartment Front Door and Fire Compliance

The apartment front door is a fire door. Do not make any alteration to the door or the door hardware. Any alteration must be approved by the Body Corporate. The door is audited for fire compliance annually. An entry notice will be issued to the occupant to gain entry for this audit. Please adhere to this entry notice.

Noise Complaints

For noise complaints, please contact security or building management on 0434 642 780. They will contact the offending unit and attempt to rectify the situation. Please be mindful that the security guard has no authority to evict guests, this is the responsibility of the applicable letting agent. If security is unable to rectify, you may wish to contact Surfers Paradise Police on (07) 5657 6888 for assistance.

Emergencies

Call 000 in an emergency. Consider contacting security after calling for emergency assistance as they can assist emergency services in accessing your floor.

Circle on Cavill Social Group

A social group is operating for occupants to meet their neighbours. If this is of interest to you, please see the notice board in the Level 4 mail room for more information.

Important Contact Details

Building Security	0434 642 780
Building Manager	Mark Sippel mark.sippel@mantra.com.au or visit the South Tower Reception desk
Utilities Office	0478 923 758
Surfers Paradise Police	07 5657 6888
Circle on Cavill Doctors	07 5592 5999
Emergency	000
Lifeline	13 11 14